

ANNUAL/REVIEW/07-08 T3SC/ACTION&IMPACT



Our vision is of strong and cohesive communities in Tameside, supported through the development of a dynamic, independent and entrepreneurial third sector. We facilitate maximum opportunities for the involvement of groups, individuals and communities in planning and improving their quality of life.

T3SC's (Tameside Third Sector Coalition) mission is to build a strong, clear and independent voice for the voluntary and community sectors in Tameside, through developing the capacity and accountability of individuals and groups, and of the sector as a whole.

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02 | CHAIR'S REPORT

This has been another excellent year for T3SC, and I am extremely proud of the achievements detailed in this report to stakeholders. This is my first year as Chair of the organisation, and I have a strong sense of building on solid foundations. I'd like to thank fellow board members for their ongoing support and commitment, and the staff team without whom the work would not be possible.

They continue to bring dedication and skill to their roles. I am also delighted to welcome our new Director, Tony Okotie, who joined the organisation in January, and brings considerable experience of working in infrastructure organisations. This wider experience is important for T3SC to grow and evolve.

In terms of development and growth, there are a couple of areas in the review that I'd like to draw readers' attention to. The first is the increased demand for funding support and advice, and the success that T3SC continues to have in this area. At a very practical level, it has helped voluntary and community groups secure nearly half a million pounds of funding in the last twelve months, to help them provide important activities within Tameside.

Secondly, involving the voluntary and community sectors in partnership and service delivery is continuing to grow in significance, both nationally and locally. I am delighted that, within Tameside, external partners are increasing their understanding of, and engagement with, the sector. T3SC has a key role in this, advocating on behalf of the sector, providing opportunities for all sectors and communities to communicate and work with each other. We need to ensure we continue to provide appropriate structures, like Voice,

to help the third sector and partners interact. Responding to the increasing demands in this area of engagement and strategic representation is a key challenge for T3SC in the year ahead.

I think this annual review is an excellent reflection of the range of the work that T3SC undertakes, and the positive impact that it has in local communities. I hope you enjoy it, and find the contents both interesting and informative.

Seven years in, T3SC is doing what it set out to do. We'll try to keep the good work up on your behalf.



Neil Chaisty
Chair

04 | DIRECTOR'S REPORT

I am writing this just a few months after taking the helm as Director at T3SC. Looking back at the achievements of the organisation over the last year, it demonstrates to me that I have joined a healthy and growing organisation with passionate, dedicated staff and trustees, and a range of strong partnerships with key stakeholders.

Although I can take little credit for our successes during 2007-08, the range and scope of our activities continues to grow and mature, with ongoing demand for our services as this report demonstrates. It is a solid foundation from which to develop further.

This year, we've introduced mini case studies 'T3SC/Action&Impact' into our annual review to help illustrate the impact that the work of the organisation has. We hope you find the report informative.

During 2007 we were successful in securing Big Lottery funding for four years to enable us to continue offering in-depth group support and development, including funding advice and information. This is an invaluable core element of our service, and always the most in demand, demonstrating the continued need of the voluntary and community sector to search for new funding due to the short term nature of many funding streams. The increasing move towards competitive tendering by commissioners and the desire for delivery of services by the

sector adds further complexity to the issues faced by organisations that we support. I am delighted that T3SC has been able to develop suitable responses - our project focusing on commissioning, procurement and enterprising activity (helping organisations move away from a grants only culture) with support on quality standards for example.

At a community level, T3SC continues to develop its services, with neighbourhood level work taking place in Haughton Green/Denton South, Droylsden and Micklehurst. T3SC, alongside other voluntary and community sector organisations, is ideally placed to provide community level interventions and the advent of new funding streams such as Working Neighbourhoods Fund

should be an opportunity to develop this approach further.

Tameside Voice, and the associated family of community networks that T3SC support, have made further steps during the year. In particular, The Interfaith Network, FaithsUnited, has delivered a range of innovative activities bringing faiths together to improve understanding and support community cohesion. However, the future of this area of work is uncertain beyond March 2009, with changing funding priorities. We will be working hard over the next few months to reinvigorate the networks and their position and secure funding support for their ongoing development.

In the field of policy and strategic representation, T3SC continues to build on its reputation as a

respected partner with local statutory agencies and the Tameside Strategic Partnership. The increasing focus on involving the sector in discussions and consultation and as a genuine partner is encouraging, but does place strain on our existing strategic staff capacity.

Overall, it has been a year of solid achievement for the organisation. However, the years ahead present a number of challenges. T3SC has grown to a point that we now need to review the way we are organised as a staff team, and to review our systems and processes and how we prioritise, monitor and record our work. We are working towards achieving the NAVCA and PQASSO quality standards to help us improve our delivery and to demonstrate the impact we have locally. Financially, the organisation is in a secure

position, but in the current year we will be investigating and developing our own social enterprise/trading activities to reduce our own reliance on grant funding.

I would value members' and partners' comments on our progress and look forward to working with you on the challenges in the year ahead.



Tony Okotie
Director

06 | OUR AIMS & ACHIEVEMENTS

T3SC's mission is to build a strong, clear and independent voice for the voluntary and community sectors in Tameside, through developing the capacity and accountability of individuals and groups, and of the sector as a whole.

Through 2007-08 we have made considerable progress on this journey, with the following as 'highlights' against our five strategic objectives:

1 TO IMPROVE THE CAPACITY AND QUALITY OF THIRD SECTOR GROUPS IN TAMESIDE

- With the support of T3SC, local voluntary groups and organisations were able to access at least £466,037 (a third more than the previous year) of funding to provide frontline services to communities in Tameside.



T3SC/ACTION&IMPACT

Making Tameside's third sector richer

'We couldn't have got as far as we have in developing our exciting community-led project without T3SC's support' said

Jonathan Hindle (Chair of The 4 C Community centre Project in Ashton).

'The professional assistance of all at T3SC in helping us to set up the not for profit company and charity, develop our funding strategies/priorities and their consistent and ongoing support has been invaluable'.

- 254 funding support sessions were delivered and during the year.
- 10 training sessions for voluntary and community groups were provided, 45 groups benefiting.
- We enhanced the range of capacity building support to the sector by developing a successful pilot project providing specialist support and advice on procurement and commissioning, working with both local commissioners of services and VCS (Voluntary & Community Sector) organisations. This project delivered five training sessions in 2007/08 to seventeen organisations, ran a successful conference with sixty participants and worked with six organisations to get them ready for tendering.



Bringing together third sector managers and leaders

T3SC continued to facilitate VOLCON (Voluntary Organisations Chief Officer Network), servicing four meetings. These provide the opportunity for local voluntary sector managers to meet, network, and discuss issues of importance to the sector.

'VOLCON has been great - the meetings give vital information and link Water Adventure Centre to other agencies.'

Lilian Pons Water Adventure Centre

08 | OUR AIMS & ACHIEVEMENTS

- We administered the Youth Action Grant on behalf of the Youth Service, with 21 organisations successfully awarded grants totaling over £17,000.
- Increased collaboration between thematic groups – one example being helping to bring a number of BME (Black Minority Ethnic) groups together under the TACT umbrella (Tameside Asian Charitable Trust).



Working towards safeguarding Tameside's children

The active participation of T3SC on the Tameside Safeguarding Children's Board (TSCB) has raised the profile of the third sector in providing safe services and activities to children and young people in the borough. This has included providing a strategic perspective, for example through the engagement of third sector groups in the TSCB's 11 audit, as well as detailed input on policy matters.

The participation of the voluntary, community and faith sectors on TSCB training has increased and they now represent 30% of all those who attend the child protection awareness training. Third sector members also access the more advanced safeguarding training at an appropriate level.

'This will have an impact on the ability of third sector staff and volunteers to ensure the safety of children in Tameside, especially when combined with the targeted information provided by T3SC on safeguarding through newsletters and briefing sessions.'

David Barnes Development Officer, Tameside Safeguarding Children Board

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TO ENABLE THIRD SECTOR GROUPS TO WIDEN THEIR ACCESS TO INFORMATION, PRACTICAL SUPPORT SERVICES & FACILITIES

- The provision of timely and relevant information to the VCS continues to be an important theme. During the year our information strategy was reviewed, with the paper based newsletter (provided to over 850 organisations in the borough) moving to quarterly from bi-monthly, with the E-Bulletin moving to a monthly (from bi-monthly) basis. Combined, this has increased our information /communications to groups by 50%.

- To assist the provision we have continued our community outreach work, and have established bases in Droylsden, Micklehurst and Haughton Green.
- Relocated and reinvigorated our resource room, with open access computers and a library of information, to enable individual groups to be better informed.

Informing Tameside

T3SC/ACTION&IMPACT

In 2008 we launched the E-Bulletin to provide groups and partners with up-to-date information on the voluntary sector, policy updates, funding opportunities and notify people of forthcoming training and events. Within the first few months, over 420 people signed up and the list is still growing with approximately 20 people joining every month. The feedback we've had has been really positive.

'It's clear, attractive, easy to use and very informative. I've emailed it to one of my colleagues who is looking to improve her e-news because I thought it was a very good example of how to communicate news in this way!'

'This looks great! It's really easy to access the training course info from the newsletter.'

'It is an excellent newsletter and provides plenty of useful information.'

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TO FACILITATE LIAISON AND COLLABORATION WITHIN THE THIRD SECTOR AND BETWEEN THE THIRD SECTOR AND THE PUBLIC AND CORPORATE SECTORS

- T3SC has continued its intensive support of Tameside Voice (the Community Empowerment Network) and its associated networks, developing both individual representatives and the networks as a whole. The networks bring together representation from community and voluntary organisations in Tameside to help the sector influence decision making structures, policies and programmes affecting their work and local communities.

Through accountable representatives, the voluntary and community sector continues to strengthen its role on the Tameside Strategic Partnership and thematic partnerships, with 24 elected representatives supported by T3SC.

- The focus on strategic policy work, and enabling effective partnership working between the voluntary and community sector and statutory partners continues to grow in importance. T3SC has been involved in developing Tameside's Local Area Agreement (LAA) and the Cross Sector Policy group, continues to be co-chaired by the T3SC Director.

- An example of partnership working has been the work of the Children and Young People's Networking project. During the year this has continued to make an impact on increasing representation of community, voluntary and faith sector service providers in integrated service delivery and in ensuring the contribution of the sectors are recognised in the multi-agency, Tameside wide children and young people's plan.
- We brought together community development workers/managers from all sectors through bi-monthly networking lunches – 22 different workers attended.

- T3SC worked with the TMBC scrutiny panel to develop a process and carried out research considering the strategic effectiveness of the voluntary and community sector in Tameside, and then detailed a response on behalf of the sector to the panels recommendations.
- We helped key partners to develop the POPPs and Health is 4 Life funding streams for the sector locally.
- We continued to play an active role in Greater Manchester ChangeUp Consortium (called Greater Manchester Voluntary Sector Support), to improve the quality of support available to frontline organisations.



T3SC/ACTION&IMPACT

Bringing together Tameside's diverse communities

T3SC worked in partnership with TARA (Tameside African Refugee Association) to secure funding for a cultural community cohesion event, bringing different BME groups together at a two day residential in the peak District, attended by 35 people from nine different community groups.

Funding came from the Peak District Sustainable Development Fund. Sustainable development is about promoting the health and wellbeing of the environment, economy and people. It means helping us all live and work in a way that doesn't threaten our planet now or in the future. With assistance from T3SC the event was organised by pulling together people from different community and faith groups.

The response from the community was fantastic and we were inundated by the number of people that wanted to get involved. The event raised awareness of the diversity of community groups and allowed people to get to know other communities cultures and customs. The event was well organised and provided an opportunity to exchange and share ideas and network with local Tameside BME community and faith groups.

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TO IDENTIFY AND PRIORITISE THE NEEDS OF LOCAL COMMUNITIES AND TO DEVELOP APPROPRIATE RESPONSES

- During the year, some of the key activities of the networks supported by T3SC included a special joint meeting of the BME and Health Networks, looking at specific health issues relating to BME communities, which was attended by over 35 people.
- The Interfaith network, FaithsUnited, held a special Community Cohesion Conference (attended by over 100 people) looking at working towards an integrated and diverse community and is presently looking at a pilot project to set up a young peoples interfaith network.

- T3SC continues to work with partners to address health inequalities in Tameside delivering a range of work. We have continued to deliver a specialist drugs and alcohol project, targeted at training community champions in BME communities, and continue our involvement with the Asian Healthy Living Project in Hyde. These examples reinforce our commitment and desire to provide practical support to diverse communities.

In addition, our Health and Social Care Team have facilitated the Health Network, and worked in partnership with the PCT (Primary Care Trust) on policy initiatives including the Tameside wide Health is for Life festival.

- We continued to support the Fairshare Panels in Micklehurst and Droylsden, and deliver community development work in a number of areas.
- Working with the Lesbian and Gay Foundation, we developed a project to support the Lesbian and Gay community in Tameside.
- With funding from Learning and Skills Council we undertook research into the learning and training activities delivered by the sector. From this research T3SC, along with two partner organisations, begun work on developing a learning consortium for the sector in Tameside.
- Voice networks supported by T3SC were consulted on, or responded to consultations, 22 times.



Combating drug abuse in the Bangladeshi community

The recommendations from extensive research undertaken in 2005 with 100 community members, drug users and local drug services to assess the needs of the BME (Black Minority Ethnic) community of Tameside formed the basis of this innovative Drugs and Diversity Development Work. T3SC hosts a post, working towards core outcomes for a 'Drugs free Healthy Lifestyle' for Tameside's BME residents including:

- Increase awareness of drug related risks and harms.
- Increase the knowledge of the location and services offered by appropriate drug services.
- Increase the number of BME community members accessing drug services.

As part of the diversity development role T3SC has provided accredited training to community members in substance misuse and empowered community members to actively disseminate information about the risks and harms of drug use.

'... training programme gives you an insight into the effects of drugs and alcohol. This training gave me a better perspective and understanding of the

drugs out there, the effects, how easy it is to get addicted to and how hard it is to come off it and how it ruins lives. This training gave me confidence in speaking about drugs...an opportunity was presented by Azzam to become a trainee counsellor; I have been doing this for the last three years and just completed counselling level 3...'

Shain Miah, Community Champion

'... I am grateful for the opportunity to do acupuncture training and befriend and mentor drug users, I feel as if I have giving something back to the community...'

Riyad, Community Champion

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TO FURTHER DEVELOP AND SUSTAIN T3SC AS AN EFFICIENT AND EFFECTIVE LOCAL INFRASTRUCTURE AGENCY

- We introduced full cost recovery budgeting, to allow us to be more transparent and demonstrate to funders the real cost and value of programmes.
- We began work on achieving the NAVCA quality award and PQASSO quality assurance system.



OBJECTIVES FOR THE CURRENT YEAR

With T3SC growing substantially over the last three years, 2008-09 is a year of consolidation. Priorities for the year ahead include:

- To develop Tameside LINK (Local Improvement Network), with the aim to get local people involved in having their say about health and social care services in their local area.
- Further develop the commissioning project, working with local authority and health commissioners and helping voluntary sector organisations be better equipped to tender for public services.
- Demonstrating quality – T3SC is working towards the externally accredited NAVCA quality award and completing the PQASSO quality standard to level 3.
- Developing a network for chairs of voluntary organisations, to enable them to gain peer support and joint learning and provide better governance for their organisations.
- Considering how the organisation can be structured to best balance support for neighbourhood/area level work with increasing demands for strategic policy work.
- Investigating and developing our own social enterprise/trading activities.
- Reinvigorating Tameside Voice and associated networks and securing future funding for their ongoing work.
- Developing a comprehensive staff learning and development strategy and plan.

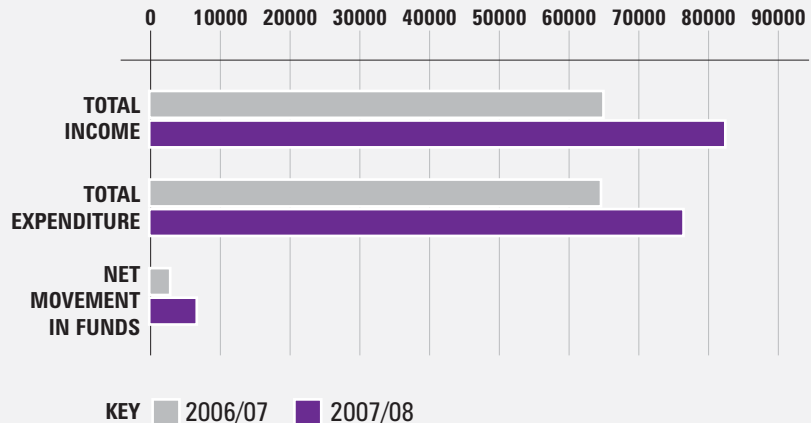
16 | FINANCIAL INFORMATION

The turnover of T3SC has increased substantially on the previous year from £656,478 (2006/7) to £821,775 (2007/8) due to increased revenue from sale of services from £50,696 (2006/7) to £127,509 (2007/8) and increased funding from Change Up, increasing overall grant funding from £501,442 (2006/7) to £590,383.

Expenditure has also increased in line with income, because of the associated costs of delivery of the projects.

T3SC INCOME AND EXPENDITURE 2007/08

Year	Income £	Expenditure £	Net movement in funds £
2006-07	656,478	654,168	2,310
2007-08	821,775	761,494	60,281



SOURCES OF FUNDING FOR 2007/08**£**

TMBC - core	95,000
Tameside and Glossop PCT- health and social care work	95,000
TMBC - Safer Stronger Communities	145,475
Asian Healthy Living Project	38,681
Capacitybuilders Change Up	41,162
TMBC - drugs and diversity work	35,500
Fairshare projects	38,859
Faith Communities Capacity Building Fund	29,680
Big Lottery BASIS	119,826
TMBC/Children's Workforce Development Council - CYP project	35,000
TMBC/Learning and Skills Council	10,000
NAVCA	1,200

EXPENDITURE 2007/08**£**

Project Work	181,532
Staffing	473,970
Office Costs/Overheads	91,113
Professional/Audit Fees	14,879

AUDITOR:

Alan Bolton
 Bolton & Co
 Chartered Accountants
 Registered Auditors
 14 Warrington Street
 Ashton-under-Lyne
 OL6 6AS

A copy of our full audited accounts can be found at www.t3sc.org or obtained by calling **0161 339 4985** or email helen.tallents@t3sc.org

18 | T3SC PEOPLE

STAFF TEAM**APRIL 2007 TO MARCH 2008**

Chief Executive

Moira Cunningham (to 31/5/07)

Director

Rob Cookson (to 30/11/07)**Tony Okotie** (from 28/01/08)

Business Development Manager

Liz Welsh (from 1/11/07)

Central Support Team

Team Leader

Helen Tallents

Central Support Workers

Sam McNicholls**Lilian Peace**

Support & Development Team

Team Leader

Liz Welsh (to 31/10/07)**Naomi Creed** (from 3/1/08)

Development Workers

Ruth Madden**Dawn Acton**

Droylsden Development Worker

Susan Roberts

Information & Marketing Worker

Morag Rose (to 18/10/07)**Hannah Powell** (from 3/12/07)

Community Networker

Stuart Vaughan

Health & Social Care Team

Team Leader

Hameed Khan

Health Development Worker

Jane Friend

Diversity Development Worker

Azzam Sheikh

Children & Young People

Development Worker

Veronica Hyde

Representation & Participation Team

Team Leader

Lesley Connor (to 28/11/07)

Community Networker
Colin Kirby

BME Development Worker
Hakeel Qureshi

Interfaith Networker
Mohamed Seedat

Community Networker
Denton South
Rachael Atkin

Asian Healthy Living Project
Project Manager
Isabelle Clement (to 30/11/07)
Susan Patterson (to 30/9/07)

TRUSTEE BOARD MEMBERS **APRIL 2007 TO MARCH 2008**

Honorary Officers

Chair
Roy Jones (to 18/10/07)
Neil Chaisty (from 19/11/07)

Deputy Chair
Neil Chaisty (to 19/11/07)
Stuart Eyres (from 19/11/07)

Treasurer
Bill Ormsby

Board Members:
Bill Johnson
Margaret Downs
Bill Wilson (to 18/10/07)
Pat Ousey
Mohammed Masud



Board Members:
Stephen Young
Manu Mistry (to 18/10/07)
James Pinder
Maria Bailey (from 18/10/07)
Roger Farnworth (from 18/10/07)

20 | TELL US WHAT YOU THINK

**If you have any comments
or questions about our work,
we want to hear from you.**

Write down your comments
and send them to our Freepost
address below:

**Tameside Third Sector Coalition
FREEPOST NWW8343A
Ashton-under-Lyne
OL6 6BR**

Don't forget to let us know your
contact details so that we can
get back to you.

Or if you prefer you can ring
on **0161 339 4985** or email
tony.okotie@t3sc.org



**Our grateful thanks to our funders
through the year including**

TMBC

Tameside and Glossop PCT

Big Lottery Fund

Capacitybuilders

Fairshare

FCCBF



Tameside & Glossop **NHS**
Primary Care Trust



**Safer & Stronger
Communities**



Tameside3rdSectorCoalition

St. Michael's Court / St. Michael's Square

Stamford Street / Ashton-under-Lyne / **OL6 6XN**

T01613394985 / **F**01613390881

Einfo@t3sc.org / **W**www.t3sc.org

